



Senior Computer Data Center Technician and Support Engineer

Location: Barrington, IL

Duration: Full Time Position

Experience: 3+ years full time experience

igolgi, celebrating its 14th year of innovation, develops industry leading video processing software. igolgi technologies provide video encoding, transcoding, video analytics, and various other pixel processing functions for the television Industry. Our workplace is entrepreneurial, where we encourage ideas, require strong teamwork in a learning environment, and reward initiative.

Position

igolgi is seeking a qualified Senior Computer Data Center Technician and Support Engineer for full time employment. In this position the candidate provides computer technical support to the Linux Servers, network switches, and video equipment systems in an R&D and product lab. The candidate will be performing computer builds, Linux operating system installs, VM and docker design and installations, custom software installs, system backups, storage management, product test bed design and maintenance, product regression testing scripting and maintenance, network switch configurations, troubleshooting servers and networking equipment, network debugging, cabling, video system setups, and assisting employees. The candidate will also have occasional customer support roles for remote systems.

Job Duties

- Linux Computer systems configuration, monitoring, and maintenance
- Network switch configuration, monitoring and maintenance.
- Advanced network configuration and support including VLANS, VPN, multicast, and unicast
- Computer system builds including integration of hardware components into a system
- Network and video cabling
- Installing Operating Systems and Applications
- Data Archiving and backup maintenance
- Product test bed design and maintenance
- Back up Power Supply installation and maintenance.
- Testing of Hardware and Software systems.
- Diagnose and repair computer and electrical failures
- Remote Customer Support
- Other duties as assigned

Qualifications

- Linux Administration. 3+ Years
- Hardware troubleshooting. 3+ Years
- Desired network vendor certifications strongly preferred (CCNP)
- 3+ years' experience working on IT equipment (racking & stacking gear, cable management, building computers, troubleshooting Linux systems, debugging networking problems, networking configurations)
- Broad technical knowledge and experience with converged infrastructure, switching / routing in a complex network, DHCP, DNS, IP (Schema, subnetting, summarization) IP management tools, network management applications
- Ubuntu Linux experience
- Linux software scripting in bash, python, or other scripting languages

- Regression test tool setup and maintenance, e.g. Jenkins
- Experience with video network streaming a plus
- Familiar with MS Windows
- Ability to work well both independently and in a team environment
- Good written and oral communication skills

Physical Requirements

- Must be able to physically lift, move and install typical rack mountable equipment.
- The ability to occasionally work in awkward positions by bending, stooping, crawling and climbing ladder should be expected.

Benefits

- 25 Paid Holidays/Vacation + family leave
- Health ,Dental, and Vision insurance
- IRA retirement plan with 3% company match
- Incentive Stock Option Plan and bonuses
- Free Snacks, coffee and kitchen use
- Company lunches and events

Interested candidates should send their resumes and contact information to jobs@igolgi.com

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